

From :

Date :

To,

The Sr. Manager

Abhyudaya Co-op Bank Ltd

_____ Branch

Sub : UPI Transaction Dispute

Sir / Madam,

With reference to above I wish to inform you that following transaction amount is debited to my account No. _____ with your branch.

- 1. Amount of Transaction : Rs. _____ Rs. _____
- 2. Transactions No. : _____
- 3. Date of Transaction : _____
- 4. Name of Beneficiary : _____

However I request you to claim Rs. _____ from the beneficiary for the below mentioned reason :

- 1. Good or services not received.
- 2. Credit posted as debit
- 3. Paid by alternate means,
- 4. Credit not processed for Canceled/returned goods and services.
- 5. I am not recognizing the said transaction.
- 6. A Single transaction is processed more than once.
- 7. Transaction amount incorrect and Actual transaction amount is Rs. _____
- 8. Any Other reason : _____

I further undertake / declare that

- 1. Phone-Pe facility activated on Mobile Number : _____
- 2. Mobile Number registered in name of : _____
- 3. Who is operating said mobile handset /SIM : _____
- 4. Where usually handset is kept : _____
- 5. Whether security features / lock installed in Mobile and who knows it : _____
- 6. Whether security features / lock installed in Phone-Pe software and who knows it : _____
- 7. Whether any other person is operating this Mobile handset. : _____
- 8. Whether any OTP is shared with anyone / any Link is clicked / Debit Card details shared : _____

I am enclosing / have not received transaction charge slip of the said transaction.

I solemnly confirm that the above mentioned information is true and correct and I request you to process my claim at the earliest.

I understood that the time for settlement of above dispute may range from 30 to 90 days

Thanking you,

Encl : a/ a

Yours Faithfully

Name : _____

A/c No. : _____

Mobile : _____