

ESCALATION MATRIX - For Demat Operations:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Client Servicing	Mr.PRAVIN U. MANWAR	DEMAT CELL, 1ST FLOOR ,ABHYUDAYA BANK BUILDING, SECTOR 17 VASHI NAVI MUMBAI 400705	022-27890625	dp@abhyudayabank.net	10.00 a.m to 1.00 p.m & 1.30 p.m to 5.00 p.m except 2nd & 4th Saturday , ALL Sunday
Head of Client Servicing	Mr. SANTOSH R UPARKAR	DEMAT CELL, 1ST FLOOR ,ABHYUDAYA BANK BUILDING, SECTOR 17 VASHI NAVI MUMBAI 400705	022-27890601	dp@abhyudayabank.net	10.00 a.m to 1.00 p.m & 1.30 p.m to 5.00 p.m except 2nd & 4th Saturday , ALL Sunday
Compliance Officer	Mr. DINAKAR R. UPADHAYAY	DEMAT CELL, 1ST FLOOR ,ABHYUDAYA BANK BUILDING, SECTOR 17 VASHI NAVI MUMBAI 400705	022-27889215	mkt@abhyudayabank.net	10.00 a.m to 1.00 p.m & 1.30 p.m to 5.00 p.m except 2nd & 4th Saturday , ALL Sunday
Managing Director	Mr. PREMNATH. S. SALIAN	K.K TOWER, ABHYUDAYA BANK LANE , OFF G.D AMBEKAR MARG, PAREL VILLAGE, MUMBAI - 400 012	022-24180961-64	pssalian@abhyudayabank.net	10.00 a.m to 1.00 p.m & 1.30 p.m to 5.00 p.m except 2nd & 4th Saturday , ALL Sunday

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with
CDSL at <https://www.cdslindia.com> / Footer /grievances.aspx or SEBI at <https://scores.gov.in/scores/Welcome.html>.

Please quote your Complaint Ref No. while raising your complaint at Depository / SEBI SCORES portal.